



We are... **FITZROY**

A team of dedicated professionals who can help you manage and optimise your cloud usage.

FIT4ALL: IT Support MSP

Fitzroy IT's FIT4ALL MSP (Managed Service Provider) package provides remote support for a fixed monthly fee. Our experts proactively manage your day-to-day hardware and software needs, allowing your staff to focus on core business activities instead of dealing with constant technical issues.



FIT4ALL – predictability and peace of mind.

For nearly 15 years, Fitzroy IT has been the unwavering IT support provider you can rely on for top-notch, timely assistance. With our team of friendly experts and our ability to demystify tech, we are the IT Department you have when you don't have an IT Department.

Fitzroy IT has always offered IT services on a pay-per-use basis. However, the unpredictable and inconsistent nature of time and material support costs can lead to significant variations in monthly expenses. This can inadvertently incentivise front-line staff to tolerate IT issues rather than incur the cost of seeking help.

While maintaining low IT costs for a 6–12 month period seems like good business, this approach can ultimately result in a sudden increase in costs in a single month when the issues become severe enough to negatively impact your end clients and require emergency support. There is nothing worse than being unable to serve your customers due to downtime, only to then receive a hefty invoice from your IT support provider after the issue has been resolved.



Fortunately, the solution is straightforward: Fitzroy IT has launched a new Managed Service Provider (MSP) package called FIT4ALL. For a fixed monthly fee, this proactive package delegates the responsibility for your business's day-to-day cybersecurity to our team of experts. The package offers unlimited phone and email support, meaning your staff can feel liberated, knowing they can call or email us for assistance in tackling even the smallest IT issues without worrying about time/cost constraints.

With FIT4ALL, you will receive proactive support through regularly scheduled maintenance to prevent many problems before they occur. If something does go wrong or isn't working as it should, or if you have any questions, we are just a message away.

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Why should I use an MSP?

Information Technology is complex and constantly evolving. Developing the necessary skills to manage, maintain, and optimise your IT setup takes time and resources. By entering into an MSP agreement with Fitzroy IT, you will gain access to a team of professionals dedicated to IT who can provide rapid support and valuable advice to help you maximise the benefits of IT in your business.

FIT4ALL provides all of these benefits at a predictable cost.



How do I get started?

The first phase of any new FIT4ALL package is an audit of your current setup, which documents what you have and identifies any weaknesses or opportunities to improve.

After the audit is completed, we will create a tailored Managed Services Agreement (MSA) in consultation with you.

The FIT4ALL package is built on five key pillars:

- 1. Unlimited Remote Support:**
Reach out via phone, email, Jira ticket, or Slack message for assistance with printers, servers, or internet issues.
- 2. Security:**
We will develop and implement a comprehensive security strategy.
- 3. Business Continuity:**
Backup and disaster recovery plans will ensure your critical data is always accessible.
- 4. Cost-Benefit:**
Partner with a team of experts for less cost than an in-house team.
- 5. Proactive Workstation Management & Licenses:**
Bundle all your essential software services for the lowest possible cost.

What benefits can I expect from a FIT4ALL IT Support package?

Our FIT4ALL IT Support package provides you with the confidence that everything is running smoothly and that your staff are being supported. When things go wrong, you'll have experts on call, all for a predictable price.

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Contact us for a **FREE** consultation
with one of our specialists.



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