

# TERMS & CONDITIONS

Coast Distributors reserves the right to pay no more than the average commercial hourly rate within the region that the service is performed.

## Warranty Claims Instructions

1. All claims must include model and serial number of unit.

2. All claims must include an original or carbon copy of service work order, which bears the customer's signature, complete address and phone number.

3. All claims must be returned to the factory within 90 days of failure or the claim will be denied.

4. If no installation date on file, 90 days will be added to the ship date & assumed.

5. Should any questions arise, please contact Coast Distributors 02 9524 1234

## Notes

1. Replacement time for all refrigeration and evaporator components includes time to replace the drier.

2. Replacement of individual components in the Harvest Assist Assy are to be billed at one hour (see note 6)

3. Compressor replacement includes start components

4. Refrigerant recovery fees. Remote \$25.00. Air/Water \$15.00

5. A one time misc. charge of up to \$15.00 when making repairs to sealed refrigeration system.

6. Replacement of more than one component from the same section requires the additional components to be billed at half the listed time allowance.

| COMPONENTS                              | CUBER | FLAKER | DISPENSER |
|---|-------|--------|-----------|
| <b>REFRIGERATION SECTION</b>            |       |        |           |
| Compressor                              | 4     | 4      | 4         |
| Start Components                        | 1     | 1      | 1         |
| Condensor (air or water)                | 3     | 2.5    | 2.5       |
| Cuber Evaporator - single               | 4     |        |           |
| Cuber Evaporator - 2 assy               | 4.5   |        |           |
| Flaker Evaporator - inc. internal parts |       | 4      | 4         |
| Expansion Valve                         | 2.5   | 2      | 2         |
| Fan/Low Press/Pump Down Controls        | 2     | 2      |           |
| High and/or Low Side Service Valves     | 1.5   | 1.5    | 1.5       |
| High Pressure Control                   | 1.5   | 2      | 2         |
| Hot Gas Valve                           | 2     |        |           |
| Mixing Valve                            | 3     | 3      |           |
| Pump Down Valve                         | 2.5   | 2.5    |           |
| Receiver                                | 3     | 3      |           |
| Refrigerant Leak Detection & Repair     | 2.5   | 2.5    | 2.5       |
| Water Regulating Valve                  | 2.5   | 2      | 2         |
| <b>WATER SECTION</b>                    |       |        |           |
| Float Assembly                          | 1     | 1      | 1         |
| Purge Valve/Water Pump/Trough           | 1     | 1      | 1         |
| Splash Curtain/Water Dist+ Pump Tube    | 1     | 1      | 1         |
| Water Leak in Unit (Specify Location)   | 1.5   | 1.5    | 1.5       |
| Water Faucet                            |       |        |           |
| <b>ELECTRICAL/CONTROL SECTION</b>       |       |        |           |
| Bin Control (micro switch/sensor)       | 1     | 1      | 1.5       |
| Contactors                              | 1     | 1      | 1         |
| Controller Board or Display Panel       | 1.5   |        |           |
| Fan Motor and/or Blades                 | 1.5   | 1      | 1         |
| Harvest Assist Assy                     | 1.5   |        |           |
| High Temp Safety                        | 1     |        |           |
| Ice-Off-Wash Sw./Purge Sw./Replay       | 1     | 1      | 1         |
| Thermister and/or Potentiometer Kit     | 1.5   |        |           |
| Timer (Delay or Finishing)              | 1     | 1      | 1.5       |
| <b>OTHER</b>                            |       |        |           |
| Bin Door or panel                       | 0.5   | 0.5    | 1.5       |
| Dispenser/Auger Motor/Disp.Parts        |       | 2      | 2         |
| HD/FD Agitator Parts                    |       |        | 1.5       |
| Auger or Bearings                       |       | 1.5    | 1.5       |

**Warranty may be void if preventative maintenance is not carried out as per maintenance instructions provided with ice machine.**

If you require a copy please contact Coast Distributors.