



Rights and Responsibilities



About Us

Marli and Moe was made to help people with disabilities.

We help people in ways individual and specific to them.

We help young people and older people.
Even if you're 100 years old!

We like all the different people we meet and work with, because everyone is unique, which makes the world fun!

Marli- is to represent young people.
We hope to protect young people and making sure they have a life full of opportunities.

Moe- represents older people.
We give them respect, and support them to age with love and care.

Through the ups & downs...together!



Marli & Moe's Beliefs

- Marli & Moe believe that everyone has rights.
- Rights should be respected at all times.
- Marli & Moe will look after your legal and human rights at all times, and make sure other do too



Clients Rights & Responsibilities

To learn more about what your rights and responsibilities with Marli & Moe, you can contact us:

Phone:

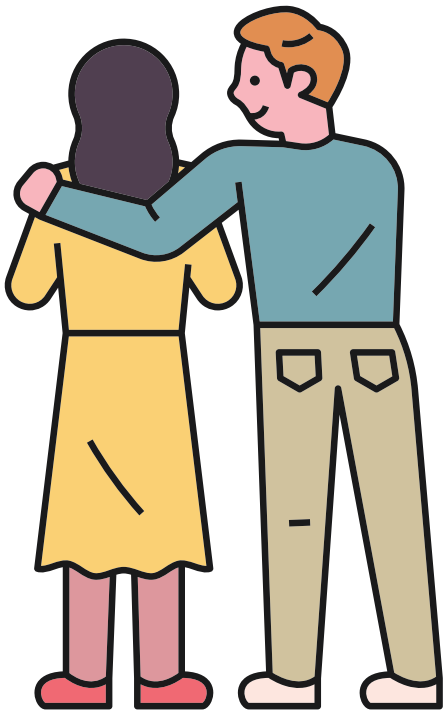
1300 797 454

Email:

info@marliandmoe.com.au

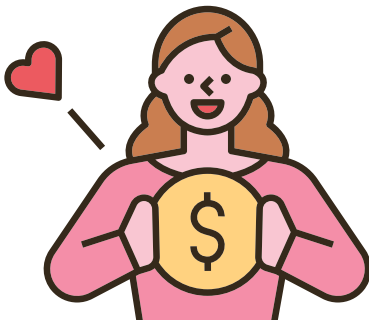
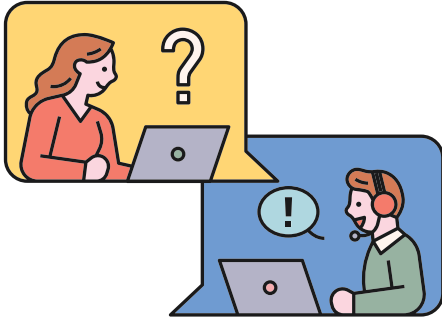
Website

<http://www.marliandmoe.com.au/>



Our Principals

- Everybody should be respected as a human being
- Nobody should be abused, neglected or discriminated against
- Everybody should have services that respect them, and help look after their rights
- Everybody can be part of society, no matter what
- Everybody can make their own decisions about their own life
- Everybody should be able to access information on their rights and be helped to use them
- Everybody has the right to have privacy. Nobody should share your private information
- Women and men are equal. Both are very important



Responsibilities of our Clients

If you use Marli & Moe, your responsibilities are to –

- Respect the rights of care workers
- Give enough information we can help you get the right level of care
- Follow the terms and conditions of the written agreement
- Let support workers access your home safely
- Pay your bills from services
- Treat Marli & Moe staff with respect and courtesy
- Let people check your house for any risks so that everyone is safe. This is called a Risk Assessment
- Keep your house safe for people to work in



- Not harass, bully or discriminate against anyone
- Not be racist to anyone
- Be kind and respectful to the Marli & Moe staff. They are trying hard to help you
- Accept the consequences of any decisions you make. If you make a choice, but later you don't like it – you can't blame other people
- Let people know if you won't be home if someone is coming to visit
- Tell us if you are not happy with our service
- Let us know if you would like to change your care plan or NDIS plan
- Return loaned equipment in a good and clean condition